



O BGAN High Data Rate (HDR)

Roberto Darias

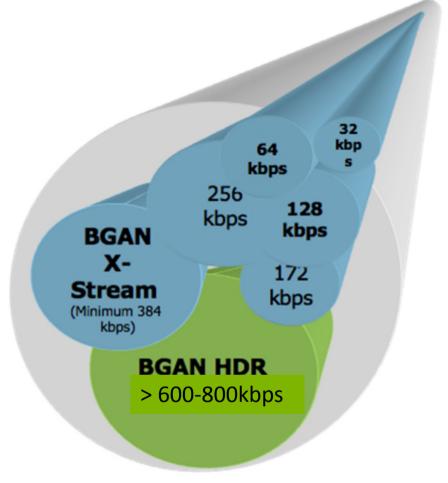
Director Latin America Sales

>Full HDR

- First 20 seconds 440kbps
- Data sent 580kbps
- Average throughput 600-700kbps
- Peak throughput 850kbps

> Half Channel HDR

- First 20 seconds 220kbps
- Data sent 280kbps
- Average throughput 300-350kbps
- Peak throughput 410kbps





Key points

- The network calculates the maximum possible throughput for each session
- In order to do this data has to be transmitted from the terminal
- In the current firmware, this has to be done manually
- > An automatic capability will be added in the next firmware release (1.03)
- Accurate pointing is essential
- > HDR is more prone to interference from other RF sources than legacy streaming services (e.g. 256/Xstream)
- > HDR is optimised for UDP traffic and so it may not be possible to use all the available bandwidth when using other protocols



Overview

- >Enabled by new technology available in RAN4.0 (completed at all sites)
- >HDR for streaming services only (HDR not applicable to Standard IP)
- >Services available under I-4 and Alphasat
- >Symmetric and asymmetric options for the services:
 - Full-Channel Symmetric HDR (200KHz channel)
 - Half-Channel Symmetric HDR (100kHz channel)
 - Asymmetric HDR; eg. 64kbps back to terminal, HDR up from terminal
 - Half-Channel Asymmetric; same as asymmetric HDR, but on 100kHz channel



Overview (continued)

- A channel (200kHz or 100kHz) is dedicated to the terminal to achieve the maximum throughput possible based on terminal specification, pointing and link conditions (spectrum availability).
- >3.1KHz voice or fax (uncompressed) is supported but cannot run concurrently with a HDR session
- >AMBE Voice can be used concurrently with HDR session
- QoS guaranteed to the receiving MMP
- Provisioning a SIM for asymmetric services only will cause other streaming classes to fail. Fix is to provision for HDR symmetric.



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BGAN HDR Terminal Overview



What's in the box?

- When you unpack the Satellite Terminal package, you will find the following:
 - Explorer 710 Transceiver and antenna
 - Rechargeable lithium ion battery
 - 0.1m antenna cable
 - 2m ISDN/LAN cable
 - 115/230VAC power supply
 - Quick start guide, CD with manuals.



BGAN HDR terminal

Cobham EXPLORER 710 BGAN terminal

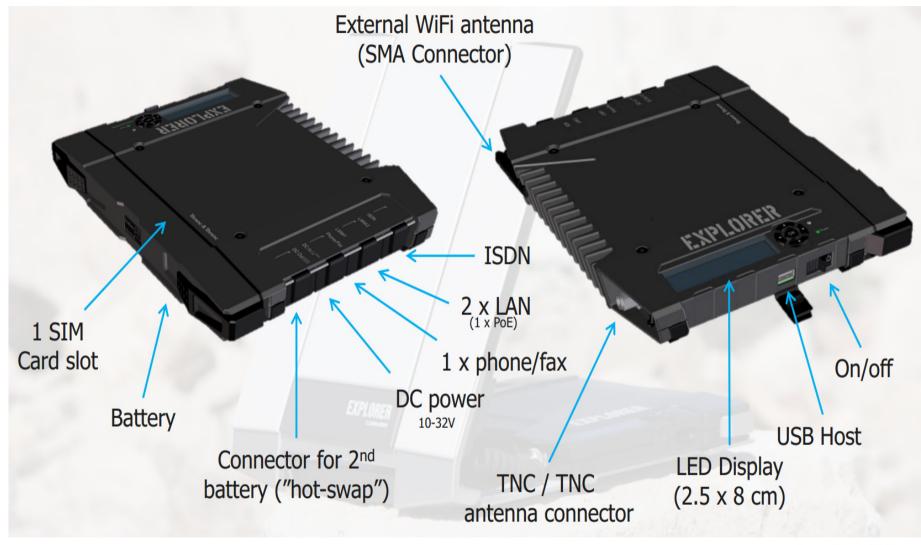
- > New Class 1 spec terminal
- Ultra-portable and smaller than E700
- >3.5kg; 332 x 279 x 54 mm
- Rechargeable, hot-swappable battery, 36h stand-by
- Plug and play bonding (Ethernet cable). Expected in next firmware release at end of May
- > Wireless Access Point
- > Built-in SIP server
- > USB Host interface.





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BGAN E710 Ports/Connections









Terminal Setup

- Configuration via MMI or LED display
- Online in less than 5 Minutes
- >Audible pointing aid
- Automatic data connection
- > Multiple data throughput options
- >Bring your own device.



Cobham E710 Tech Note

Not supported features:

- IP Header compression (referring to "Action after successful software" update below)
- Launchpad is not supported (implementation TBC)

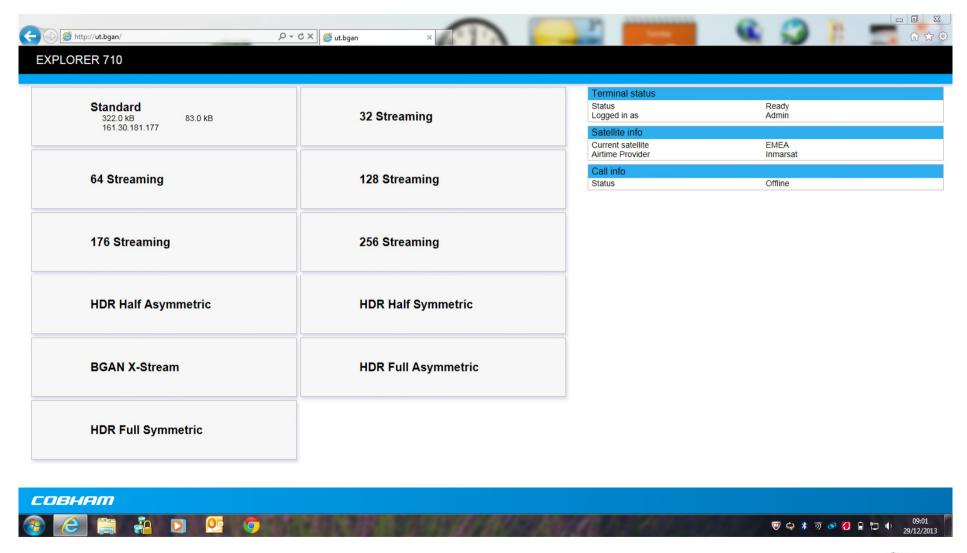
>Known issues:

- Some audio distortion might occur in voice calls if a user speaks too loud
- The terminal might hang if left in pointing mode for too long time – this can be recovered by a reboot

- >System Requirements:
 - Web browser : IE 9.0 or above, Google Chrome, Safari or Firefox
- > Features planned for later software releases:
 - SMS service
 - Plug & Play bonding.



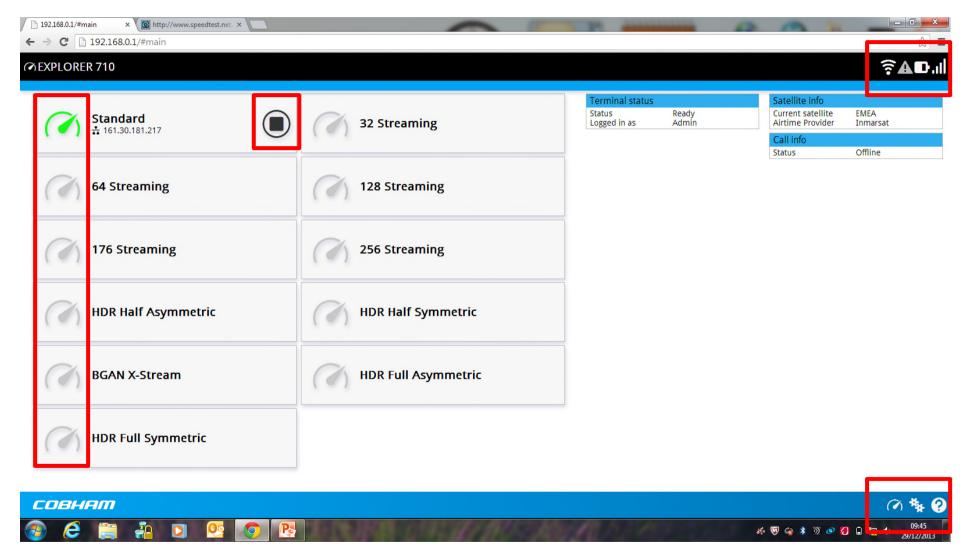
Explorer V9 Display/limited functionality





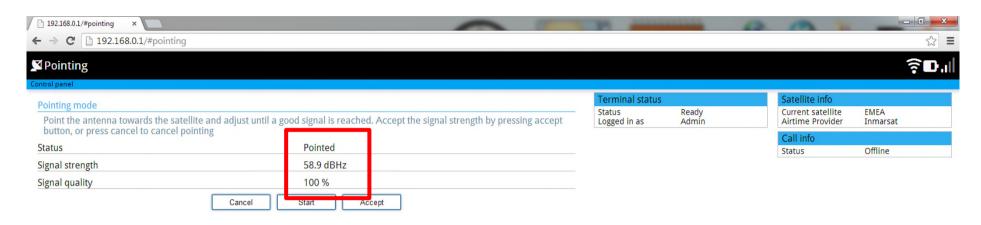
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Google Chrome





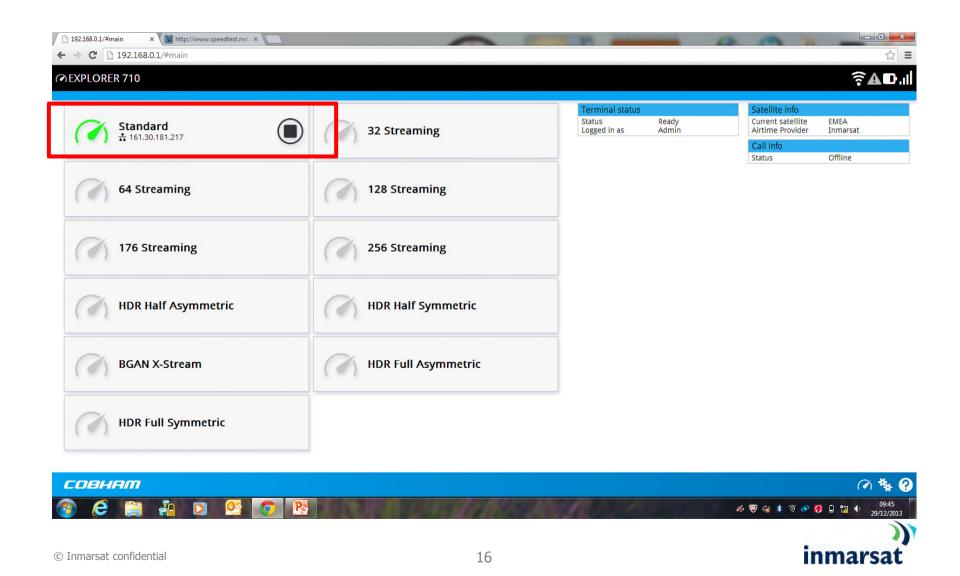
Terminal Pointing



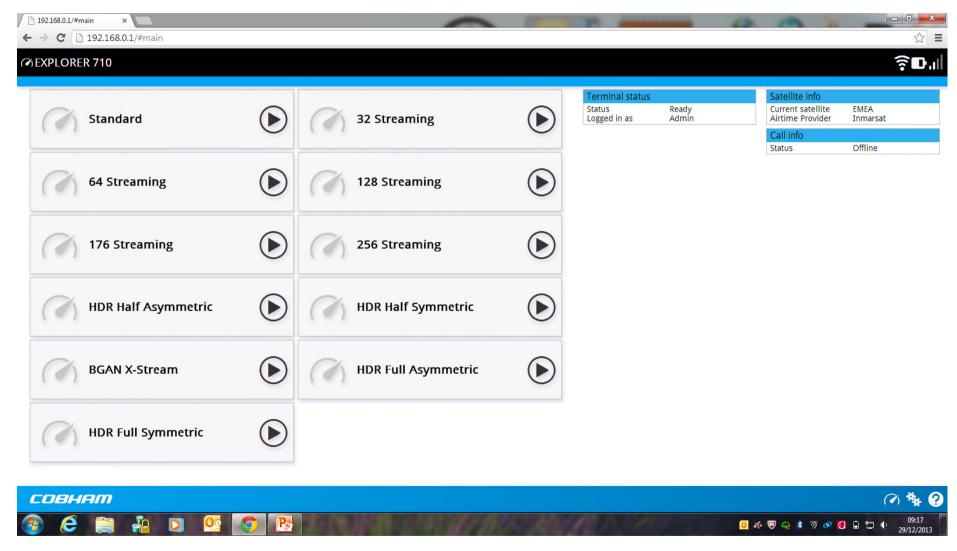




Initial Data Connection

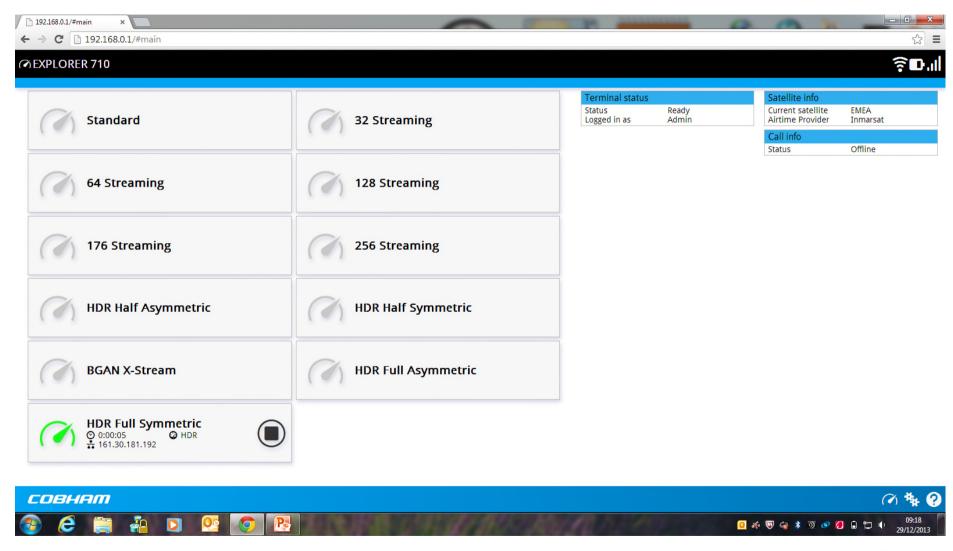


Changing Data connection





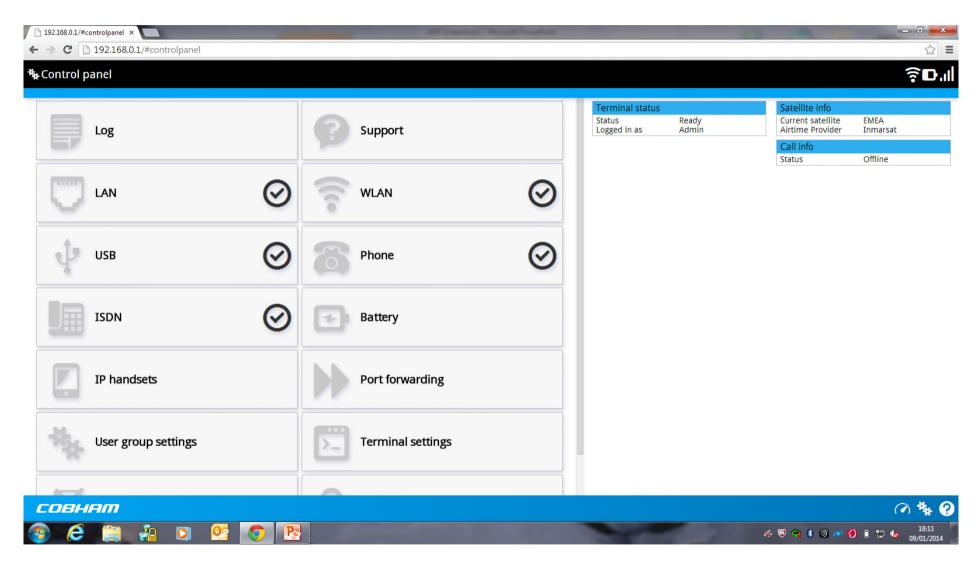
HDR Full Symmetric





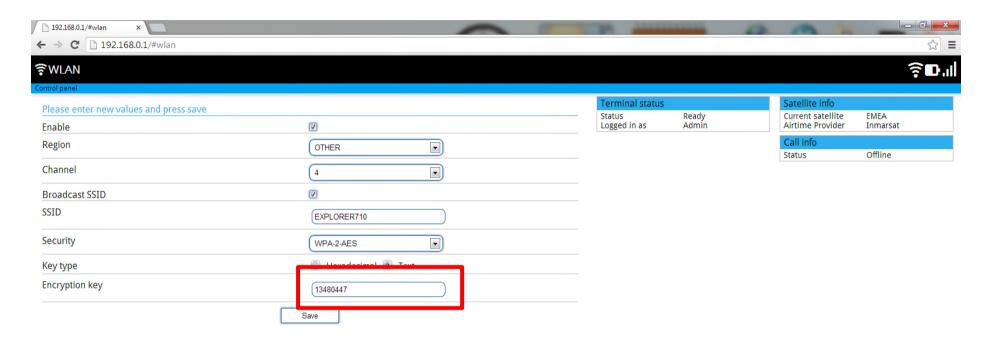
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Settings





WiFi LAN Setup







Smart phone/Tablet setup

18:27 ◎ 80% [a bbc

3 82%

WS

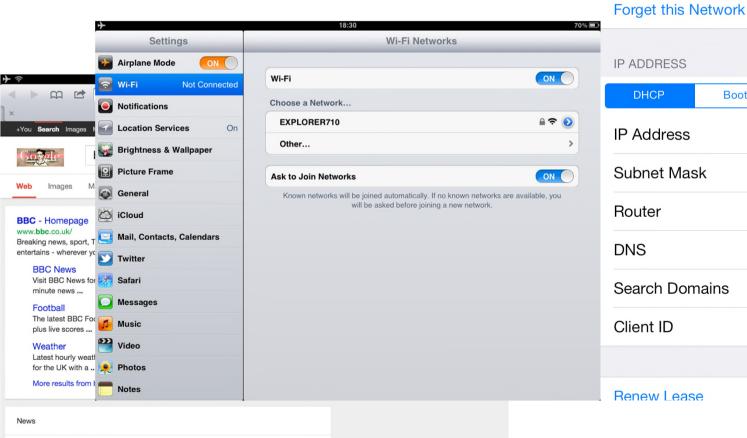
bbc

18:20

EXPLORER710

>WiFi settings

Cicada 3301: The dark net treasure trail reopens



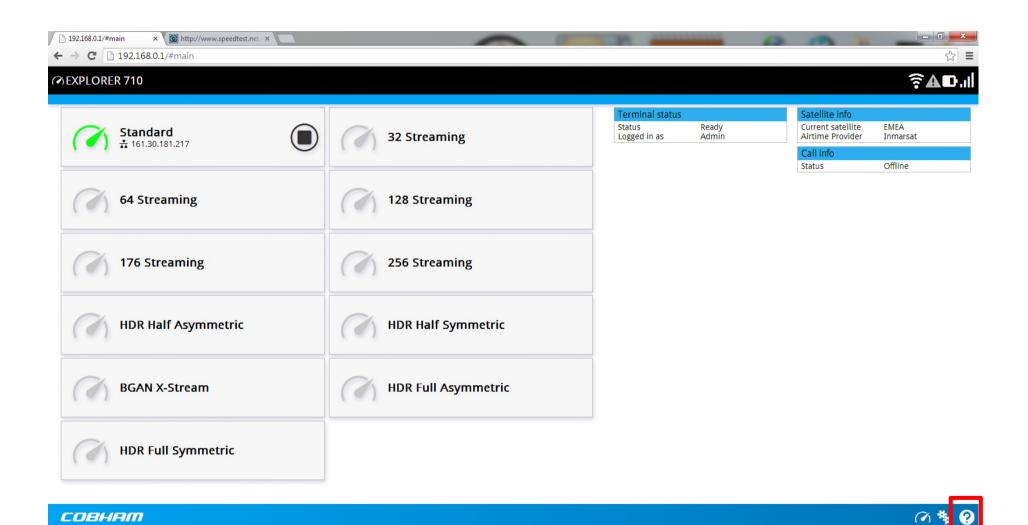


✓ Wi-Fi

YAHOO!

Sport rebel ci... e al... **BootP** Static club man... 192.168.0.22 255.255.255.0 192,168,0,1 ι whole lot 192.168.0.1 er your · iPlayer

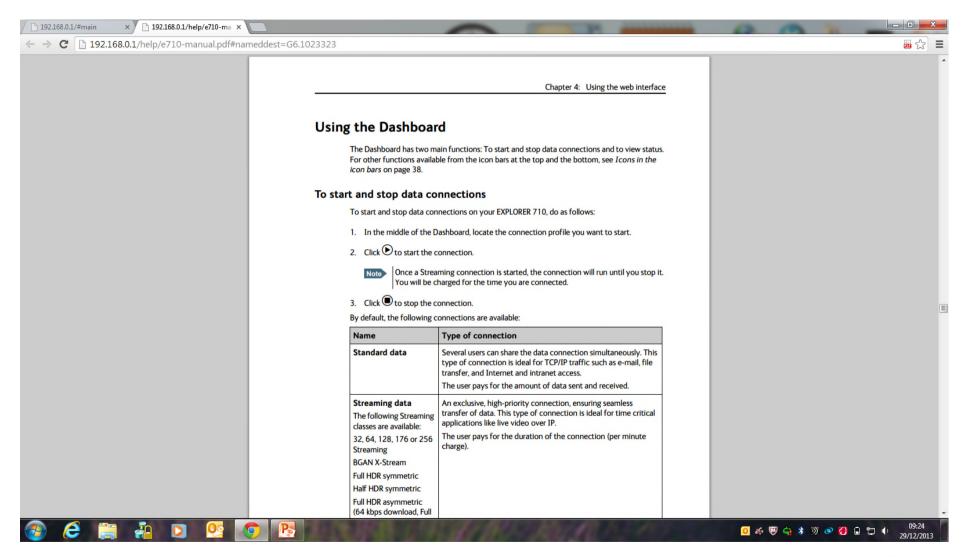






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Help (User Manual)





- >Support
 - Training
 - Technical Support
 - On site repair
 - Returns
- >Software Update
 - Web Interface
 - USB ("tt3720b.tiif").



Problem	Possible cause	Remedy
The EXPLORER 710 cannot be switched on, or does not stay on when powered by the battery.	The battery needs recharging.	Recharge the battery. Check the battery indicator in the display.
	The battery is not inserted properly.	Remove the battery and re-insert it. Make sure the battery is inserted properly and that the latches are locked.
	The battery contacts are dirty or damaged.	Clean the battery contacts if necessary. If the contacts are damaged, replace the battery.
There is no light in the power indicator nor in the display when the EXPLORER 710 is switched on.	The EXPLORER 710 may be in Stealth Mode (all lights and sounds are off).	Press ◀ and ▶ simultaneously on the display keypad. This will toggle Stealth Mode on/off.



The display cannot be read, it is dimmed or dark.	The brightness setting is too low.	In the web interface set Brightness to a higher level. (Control panel > Terminal settings > Terminal display)
The EXPLORER 710 cannot be switched off.	The Power button was not held long enough.	When you switch off the EXPLORER 710, hold the power button until the light indicator flashes rapidly yellow. In rare cases, it may take up to 10 seconds to switch off the EXPLORER 710.

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Charging error The temperature or above 40°C.	The temperature is below 0°C or above 40°C.	Only charge the battery when the temperature is within the range 0°C to 40°C.
	The charging voltage is lower than the specified minimum voltage.	Wait until charging begins (the Status indicator flashes yellow). If the battery is completely discharged, and it has been out of use for a long time, the charging process may take a long time to start. If charging does not begin within 2-3 hours, contact your local distributor, or purchase a new battery.



Problem	Possible cause	Remedy
The display shows Insert SIM.	The SIM card is not present.	Remove the battery and insert the SIM card in the SIM slot according to the instructions
	The SIM card is not inserted properly.	Remove the SIM card and re- insert it according to the instructions



The display shows No GPS fix.	The EXPLORER 710 is unable to register on the network, because the GPS position is unknown.	Make sure the view to the GPS satellites is not blocked. To obtain GPS fix, the EXPLORER 710 should be placed
		flat on an even surface pointing straight upwards, with a clear view to as much of the sky as possible. When the EXPLORER 710 has obtained GPS fix, you can point the antenna towards the BGAN satellite.
		To see the GPS status, select in the display.



The display shows Emergency calls	The BGAN network is only available for emergency calls.	
only.	The reason may be one of the following:	
	Your Airtime subscription has expired.	Check your subscription with the Airtime Provider.
	2) You are using the wrong SIM card.	2) Check that your SIM card is valid for communication on the BGAN network.
	3) No SIM card is inserted.	3) Insert the SIM card
	4) You have cancelled the PIN code	4) Enter the PIN code
The display shows Not registered.	The EXPLORER 710 cannot register on the BGAN network.	Check that your SIM card is valid for communication on the BGAN network.
		Check your subscription with the Airtime Provider.

Problem	Possible cause	Remedy
The EXPLORER 710 cannot obtain its	There is no GPS signal, or the signal is weak.	Check the GPS status in the display or the web interface.
position using GPS.	If the EXPLORER 710 has not been used recently within the same location, it can take up to 10 minutes to obtain the GPS position.	To help the EXPLORER 710 obtain GPS fix, it should be placed flat on an even surface pointing straight upwards, with a clear view to as much of the sky as possible.
		When the EXPLORER 710 has obtained GPS fix, you can point the antenna towards the BGAN satellite.



No signal or weak signal from the BGAN satellite.	The view to the satellite is blocked.	Make sure the EXPLORER 710 has a clear view to the satellite. Be aware that window glass may reduce the signal level.
	The antenna is pointed in the wrong direction.	Check that the antenna is pointed according to the position data. Adjust the position to the highest possible signal strength.
Connection to the Internet cannot be established.	The signal strength is too low.	Check that the antenna is pointed according to the position data. Adjust the position to the highest signal strength you can obtain. As a rule of thumb, you should have a a signal strength of 45 dBHz or more to be able to make a call or data session.



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The web interface cannot be accessed.	The browser is configured to use a proxy server.	For Microsoft Internet Explorer, select Tools > Internet Options > Connections > LAN Settings and uncheck Use a proxy server for your LAN.
	You have entered a wrong IP address.	Check the IP address and re-enter it. The default IP address is 192.168.0.1



A Phone connection cannot be established.	The interface is disabled in the EXPLORER 710.	Enable the interface by selecting the Phone interface icon in the display, or by accessing the web interface
		and selecting Control panel , and clicking the icon in the right side of the Phone field.
	The cable is not properly connected.	Connect the cable.
	The cable type or connector type is not correct.	For information on the correct type of connector, refer to <i>Phone/Fax interface</i> on page 71.
	Incoming calls: The call type used for the call is not selected in the web interface.	Make sure the call type used for calls to the EXPLORER 710 is selected in the web interface. Access the web interface and select Control panel > Phone . Then select the call type for incoming calls.

An ISDN connection cannot be established	The ISDN interface is disabled in the EXPLORER 710	Enable the interface by selecting the ISDN interface icon in the display, or by accessing the web interface and selecting Control panel , and clicking the icon in the right side of the ISDN field.
	The cable is not properly connected.	Connect the cable.
	You have connected to the LAN interface.	Connect the cable to the interface marked ISDN.
	The cable type or connector type is not correct.	For information on the correct type of connector and cable, refer to ISDN interface on page 72.
	Incoming phone calls: The call type used for the call is not selected in the web interface.	Make sure the call type used for calls to the EXPLORER 710 is selected in the web interface. Access the web interface and select Control panel > ISDN . Then select the call type for incoming calls.



Problem	Possible cause	Remedy
A LAN connection cannot be established.	The interface is off in the EXPLORER 710.	Enable the interface by selecting the LAN interface icon in the display, or
		by accessing the web interface and selecting Control panel , and clicking the icon in the right side of the LAN field.
	The cable is not properly connected.	Connect the cable.
	The cable type or connector type is not correct.	For information on the correct type of connector and cable, refer to LAN interface, 2-port on page 73.
	You have connected to the ISDN interface.	Connect the cable to the interface marked LAN#1 or LAN#2.

A WLAN connection cannot be established	The WLAN interface is disabled in the EXPLORER 710	Enable the interface by selecting the WLAN interface icon in the display, or by accessing the web interface
		and selecting Control panel , and clicking the icon in the right side of the WLAN field.
	Your computer or is placed too far away from the EXPLORER 710.	Bring the computer closer to the EXPLORER 710.
	LA LONEIX / TO.	Note that the specified maximum distance is only valid under ideal conditions.
The USB (Host) interface does not work.	The interface is off in the EXPLORER 710.	Enable the interface by selecting the USB interface icon in the display, or
		by accessing the web interface and selecting Control panel , and clicking the icon in the right side of the USB field.

Status Indicator



Indicator pattern		Meaning
•	Green flashing rapidly	Starting up
•	Green flashing slowly	Power on (ready)
•	Green constant	Power on with DC input
0	Yellow flashing slowly	Battery charging
0	Yellow flashing rapidly	Closing down
•	Yellow constant	Warning (user recoverable)
•	Red constant	Error. See the display or the web interface.
	Blue flashing	Uploading software to the terminal
0	Off	Power off or Stealth mode



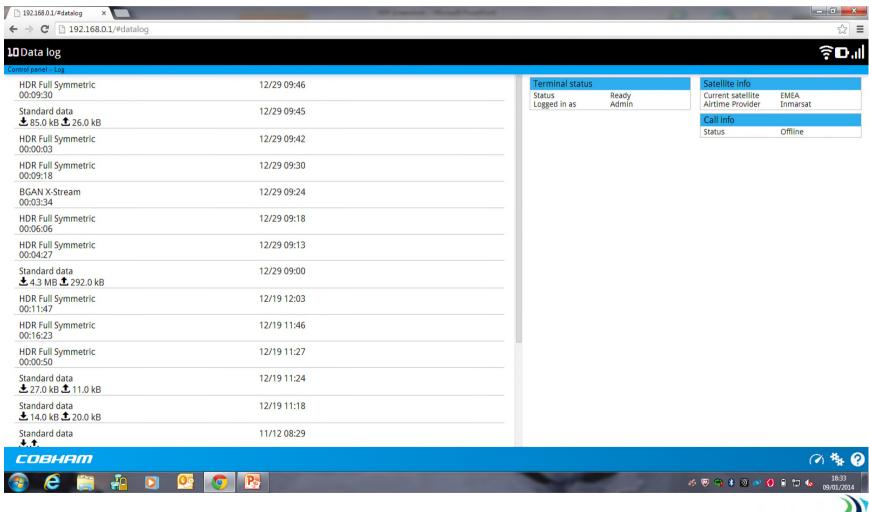
Log files

>Call and data log

- The log holds detailed information on each call or data session to and from the EXPLORER 710
- Information includes date and time, phone numbers, duration, amount of data transferred etc.
- Date and time is UTC time, received from the satellite.

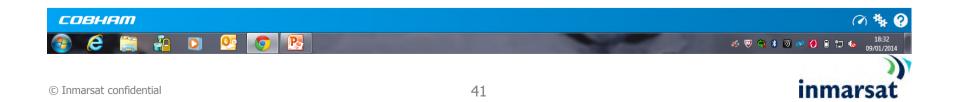


Data log



Call log





Total counters









Solutions

Maximising the benefit of applications

- Continuous programme of testing to ensure compatibility
- > All leading solutions tested at symmetric and asymmetric rates
- Introduction of Certified Application Programme
- >Updates via Inmarsat website









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Collateral

- Examples of on air use
 - First use on air by TV2 Denmark in Manila. Test terminal used without telling Inmarsat. Quicklink at 650kbps -https://www.dropbox.com/s/dh6aecfd7yxpk0u/TV2%20Manila%20HDR%20Screen%202.mov
 - BBC/S.Africa. Side by side comparison with VSAT (Avanti). First shot is Avanti. Note similar quality <u>https://www.dropbox.com/s/hec3lmn8zpshoi3/BBC%20Vsat%20HDR%20side%20by%20side%20S</u> creen%202.ts
 - Zambia/Livewire -https://www.dropbox.com/s/qlx4uj8u0i8smjz/Zambia%20Livewire%20screen%202.mov
 - BBC/beta testing --<u>https://www.dropbox.com/s/8jkzyimpbfq1gy2/test%20stadium%20test%20keith%201129%202%2010.wmv</u>
 - BBC One Show/Niue. Use of HDR for non-news output. One Show is high production value prime time daily show on main BBC channel. Previously they would on'y use BGAN when bonded. Now using HDR regularly; https://www.dropbox.com/s/e4u6pxmkws6a278/One%20Show%20with%20intro.mp4
- Case study
 - http://www.youtube.com/watch?v=BdGynkm6vc4&feature=youtu.be
- Quickstart video (thanks to Guru)
 - https://www.dropbox.com/s/zcsiqh4sdks6a3x/E710setup.mp4
- Training presentation (to be updated with 1.02 release)
 - https://www.dropbox.com/s/c2jg12o7f98vkaj/BGAN%20HDR%20March%202014.pptx





